

Help getting to your COVID-19 vaccination appointments

We're doing all we can to support Derbyshire residents to take up their COVID-19 vaccination – including helping anyone struggling to attend when invited.

If you don't have transport, and can't use buses, local Active Travel providers can help by offering door to door transport to and from vaccination appointments. There's a charge for this service which varies depending on how far you need to travel.

If you can't afford to travel to and from your vaccination appointment, you may be eligible for free transport from an Active Travel provider if you or your partner (including civil partner) receive any of the following benefits:

- Income Support
- Income-based Jobseeker's Allowance
- Income-related Employment and Support Allowance
- Working Tax Credit (WTC) with Child Tax Credit (CTC)
- WTC with a disability element or a severe disability element
- CTC but you're not eligible for WTC
- Pension Credit Guarantee Credit
- Universal Credit

Our Community Response Unit (CRU) can help you find out if you qualify to get your vaccination journey paid for and help make arrangements through the Active Travel scheme.

The Community Response Unit is open on Monday to Friday from 9am to 5pm on 01629 535091 or complete the online form at www.derbyshire.gov.uk/gethelp



YOUR COVID-19 VACCINATION QUESTIONS ANSWERED

Why is it so important to have two doses of the COVID-19 Vaccine?

It's very important to have both doses of the vaccine. While the first dose will give you some protection from COVID-19 infection, you will need to have the second dose, so your body can further increase your level of protection.

How safe are the vaccination centres?

All vaccination centres follow strict infection control guidelines. These measures are in place to keep you safe and to protect staff and volunteers.

I missed my vaccination appointment. How can I re-book?

If you've not already taken up your vaccination invite, you've changed your mind and want a vaccination or you've missed your appointment, then it's not too late.

If you're in one of the eligible groups then you can book an appointment online at www.nhs.uk/coronavirus-vaccination or call 119.

Why is it so important to check information sources before sharing things?

False information can be dangerous. Always check where information has come from before sharing it. You can check facts on trusted websites such as the NHS or www.derbyshire.gov.uk/covidfacts

